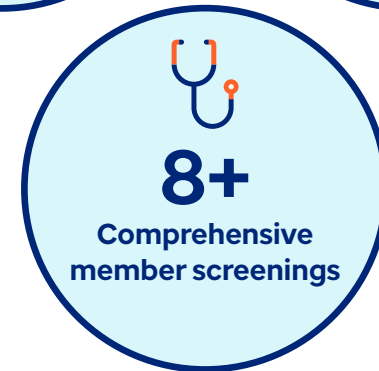
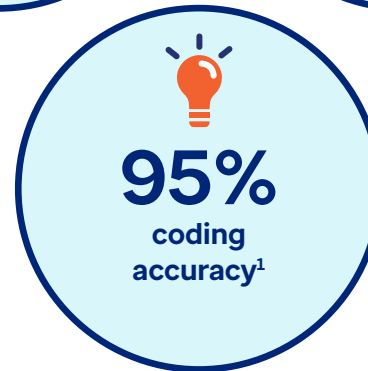


Optum HouseCalls

With Optum® HouseCalls in-home or virtual assessments, we can reach your members where they are and help assess what they need to help improve their health and help you achieve your goals.

Click each circle to learn more.



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Here's how it works:

Members get valuable one-on-one time with an advanced practice clinician (APC) for up to 60 minutes in the comfort of their home, even in rural locations or through a telehealth connection. The program increases health plan visibility into members' current health status, medications and identification of new conditions.

Physiological

Medication
oversight

Psychosocial/
behavioral

Environmental

Functional



Helping support the continuity of care

Throughout the visit, the APC identifies and addresses open gaps in care. As appropriate, they may refer members to pharmacists, care managers or social workers.

Communication is a vital component of HouseCalls. After the visit, assessment results are communicated to the member, their PCP of record and the health plan, as appropriate.

Contact us

Learn how HouseCalls can help improve the health of your members.

Call **1-866-427-6804**

Email ingenuity@optum.com

Visit optum.com/housecalls

1. 2023 HouseCalls book of business program data.
2. Conducted via lab test/screening for members with open gaps in care.
3. Patient self-reported data will close gap per HEDIS specifications.
4. Documentation of medication during the visit.

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