



Itemized Bill Review

High-dollar inpatient claims are complex and frequently have billing errors. These claims are often paid under percent-of-charge reimbursement contracts and, as a result, billing errors can be costly. If not addressed, these billing errors can result in significant overpayments and inaccurate payments.

Comprehensively review an itemized bill

Itemized Bill Review from Optum delivers a thorough review of an itemized bill. Our combination of vast data resources and human intelligence helps organizations identify defects and billing errors that may result (directly or indirectly) in unnecessary costs. After billing adjustments have been identified, our resolution team of negotiators and medical professionals works with providers to explain the findings and come to an equitable resolution. An end-to-end solution, Itemized Bill Review helps health plans drive payment efficiency by focusing on cost avoidance.



Our approach to line-by-line pre-pay clinical reviews of inpatient claims leads the market



Superior delivery model applies technology and clinical, specialty-specific expertise to identify errors



Proactive, provider-sensitive resolution approach maximizes recoveries while minimizing abrasion

Focus on high-dollar claims, pre-payment

Itemized Bill Review reviews high-dollar inpatient facility claims during the adjudication process to identify billing errors and prevent overpayments. It is a relational billing review that validates whether individual items are eligible for reimbursement based on all charges billed on each date of service.

Achieve equitable resolution

We support our findings with sources such as Centers for Medicare and Medicaid Services (CMS) provider reimbursement guidelines and plan benefit detail. And our resolution team works every claim to conclusion with the provider. By working in concert with our clients' provider relations team, Optum minimizes provider abrasion while defending findings.

80%
of claims
with findings

10%
average
per-claim savings

95%
findings
uphold rate

Adjustments categories including:

- Consumption of supplies and services
- Hospital-acquired conditions
- Plan benefit coverage
- Implant markups
- Relational billing

Our Itemized Bill Review delivers an incremental

\$11,000 average savings per inpatient claim.

Drive payment efficiency with Itemized Bill Review

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